

**DEPARTMENT OF SOCIAL SERVICES**  
**ANNUAL REPORT 2020**  
Michele Gehr-Director





# OUR PROGRAMS

- ▶ **MEDICAID**
- ▶ **TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)**
- ▶ **SUPPLEMENTAL NUTRITION PROGRAM (SNAP)**
- ▶ **ADULT SERVICES/ADULT PROTECTIVE SERVICES**
- ▶ **VIRGINIA INITIATIVE FOR EMPLOYMENT not WELFARE (VIEW)**
- ▶ **FOSTER CARE/CHILD PROTECTIVE SERVICES**
- ▶ **VIRGINIA JUVENILE COMMUNITY CRIME ACT (VJCCCA)**
- ▶ **ENERGY ASSISTANCE PROGRAMS**
- ▶ **CHILDCARE SUBSIDY PROGRAMS**
- ▶ **CHILDREN'S SERVICES ACT (CSA)**
- ▶ **PREVENTION**



# MANASSAS CITY DEPARTMENT OF SOCIAL SERVICES BY THE NUMBERS (2020)

- ▶ We served 12,679 Manassas City residents
- ▶ Manassas City residents received **\$63,019,650** in benefits an increase of **\$15,026,925 or 24%**
- ▶ 153 Manassas City households received energy assistance; **\$43,448** to Manassas City Utilities
- ▶ 134 Manassas City families (249 children) received Childcare Assistance; **\$1,409,625** paid to local childcare vendors
- ▶ 10,758 Manassas City residents received Medicaid assistance; **\$51,401,953** paid to local medical providers
- ▶ 4,126 Manassas residents received Supplemental Nutrition Assistance (SNAP); **\$4,650,593** paid to local grocery vendors



## MANASSAS CITY DEPARTMENT OF SOCIAL SERVICES BY THE NUMBERS (2020) (continued)

- ▶ 284 Manassas residents received Temporary Aid to Needy Families amounting to **\$241,577**.
- ▶ **\$980,224** paid toward services for local children through the Children's Services Act (CSA); **\$538,183** received in state and federal funding for Manassas City foster care/adoption
- ▶ 327 households received Manassas City housing vouchers; **\$3,726,102** paid to local landlords
- ▶ The VIEW Program expended **\$57,807** for Manassas City resident's workforce development.
- ▶ **\$27,946** was expended through other public benefit programs.



# 2020 Highlights

- ▶ Established a Manassas City Interfaith Council
- ▶ Implemented a Prevention Unit in Family Services
- ▶ Launched the Emergency Assistance COVID Programs (CARES)
- ▶ Developed a successful telework model for all units
- ▶ Increased and strengthened our Workforce Development programs



# 2020 Challenges

- ➔ COVID! COVID! COVID!
- ➔ Increased caseloads
- ➔ Technology



# What's Next for MCDSSS?

- ▶ Agency Strategic Plan
- ▶ Preparing for schools to reopen
- ▶ Preparing for a dramatic increase in caseloads
- ▶ Teleworking
- ▶ Community Needs Assessment



Questions?